



| Department:   | Business Administration |               |         |
|---------------|-------------------------|---------------|---------|
|               |                         |               |         |
| Course Name:  | Organizational Behavior | Course No.:   | BUS 620 |
| Prerequisite: | N/A                     | Credit Hours: | 3       |

### Brief Description:

This course provides a comprehensive analysis of individual and group behavior in organizations. Its purpose is to provide an understanding of how organizations can be managed more effectively, while at the same time enhancing the quality of employees' work life. Topics include motivation, rewarding behavior, stress, individual and group behavior, conflict, power and politics, leadership organizational structure, decision-making and organizational change and development.

#### **Course Objectives:**

After completion of this course the student will be able to:

- > Describe and apply theoretical models and tools related to organizational behavior.
- Illustrate leadership skills through effective communication.
- Secognize ethical dilemmas, and evaluate alternative solutions.
- Demonstrate how to manage individuals, groups and teams.
- Survey Express how to lead and manage organizational change.
- Predict organizational conflicts, negotiations and decision-making processes.

### Course Topics:

- Theories of Motivation
- Individual Differences and Perception
- Individual Attitudes and Behaviors
- Managing Stress and Emotions
- Managing Groups and Teams
- Making Decisions
- Conflict and Negotiations
- Leading People Within Organizations
- Power and Politics
- Organizational Structure and Change
- Organizational Culture

### Text Book:

Zahares, A. Organizational Behavior and Leadership, 17th edition. Pearson Collection, 2017.





#### Additional References:

Hersey, P. H., Blanchard, K. H & Johnson, D. E. Management of organizational behavior, leading human resources, 10th edition. Pearson Collection, 2007.

Newstorm, J.Organizational Behavior: Human Behavior at Work,14th edition, McGraw Hill, 2015

## **Online Resources:**

- <u>https://open.lib.umn.edu/organizationalbehavior/</u>
- https://onlinelibrary.wiley.com/journal/10991379

| Measurement & Assessment Tools: |       |                       |         |            |   |  |
|---------------------------------|-------|-----------------------|---------|------------|---|--|
| Objectives                      |       | Obj 1.1<br>&1.2       | Obj 1.2 | Obj<br>3.1 |   |  |
| Assessment tools                | Grade | Week (Time<br>period) | 1       | 2          | 3 |  |
| Midterm test                    | 30    | 7 <sup>th</sup>       | *       |            |   |  |
| Case study                      | 20    | 12 <sup>th</sup>      |         |            | × |  |
| Oral presentation               | 10    | 13 <sup>th</sup>      |         | *          |   |  |
| Final exam                      | 40    | As Dated              | *       |            |   |  |
| Total                           | 100   |                       |         | <u>.</u>   |   |  |
| Extra credit                    |       |                       |         |            |   |  |
|                                 |       |                       |         |            |   |  |

| Tentative Course Outline: |       |   |          |  |
|---------------------------|-------|---|----------|--|
| Week                      | Hours | Topics  | Readings |  |
| 1                         | 3     | Introduction to Organizational Behavior                             | Ch1      |  |
| 2                         | 3     | Theories of Motivation  | Ch1      |  |
| 3                         | 3     | Designing a Motivating Work Environment                             | Ch2      |  |
| 4                         | 3     | Understanding People at Work: Individual Differences and Perception | Ch3      |  |
| 5                         | 3     | Individual Attitudes and Behaviors                                  | Ch4      |  |
| 6                         | 3     | Managing Stress and Emotions  | Ch5      |  |
| 7                         | 3     | Midterm test  |          |  |
|                           | 5     | Managing Groups and Teams   | Ch6      |  |
| 8                         | 3     | Making Decisions  | Ch7      |  |
| 9                         | 3     | Conflict and Negotiations   | Ch8      |  |
| 10                        | 3     | Leading People Within Organizations\ oral presentation              | Ch9      |  |
| 11                        | 3     | Leading People Within Organizations                                 | Ch9      |  |
| 12                        | 3     | Power and Politics \ case study                                     | Ch10     |  |
| 13                        | 3     | Organizational Structure and Change                                 | Ch11     |  |
| 14                        | 3     | Organizational Culture  | Ch12     |  |
| 15                        | 3     | Organizational Culture  | Ch12     |  |
| 16                        | 3     | Final exam  |          |  |



Syllabus BUS 620



# Approved by Dept. Chair:

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Date of Approval:

| Extra Information: (Updated every semester and filled by course instructor) |  |  |  |  |  |
|---|--|--|--|--|--|
| Course Instructor:<br>Office No:<br>Extension:<br>Email:<br>Office Hours:   |  |  |  |  |  |